

SPECIFICATION AMENDMENTS

Please replace paragraphs [0005], [0009], and [0029] with the following amended paragraph:

[0005] In order to determine which customer site is associated with each received alarm, the MSP maintains a repository that ~~associated~~ associates devices on the computer network to customer sites. Generally, devices are identified in the repository by a unique identifier, e.g., a unique IP address. When an MSP receives an alarm, the MSP examines the IP address contained within the alarm to determine which device is associated with the alarm. Once the particular device associated with the alarm is known by the MSP, the customer site in which the alarm originated may be determined by consulting the repository.

[0009] In order to determine which device is associated with the alarm, a MSP is required to maintain a set of private IP addresses used by their customers that use NAT. Maintaining a set of private IP addresses for each customer that uses NAT is very resource intensive for the MSP and undesirably requires that the customer site keeps the MSP informed of the current state of their IP addressing scheme and/or the ~~identify~~ identity of the devices used at the customer site.

[0029] An alarm that is associated with the event is propagated to an alarm identification component. The alarm identification component augments the alarm with identification information to result in an augmented alarm. The augmented alarm contains additional information that may be used by the MSP to identify other information, including the ~~identify~~ identity of the particular customer site in which the alarm originated, the identity of the originating device, and geographical information associated with the customer site of the originating device